

FIG. 2

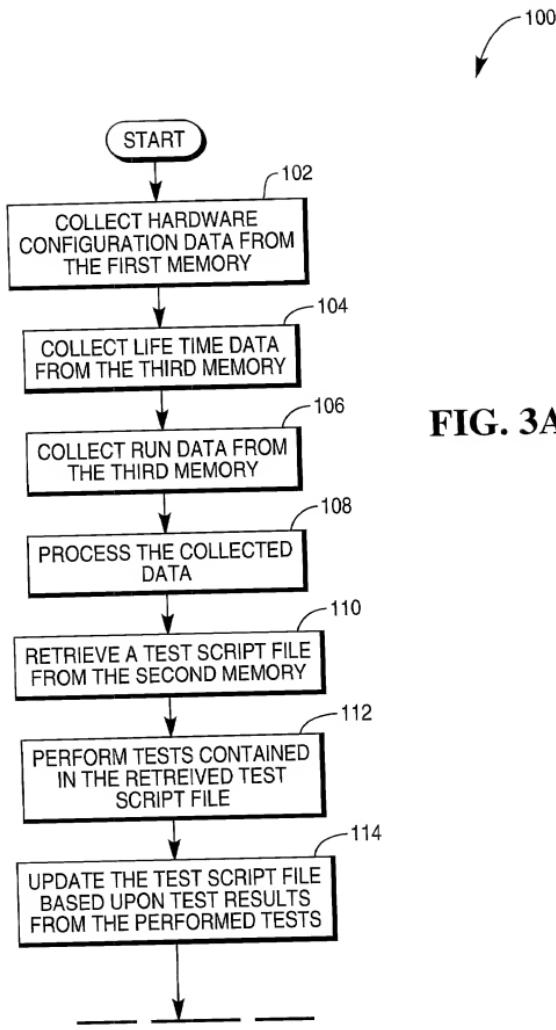


FIG. 3A

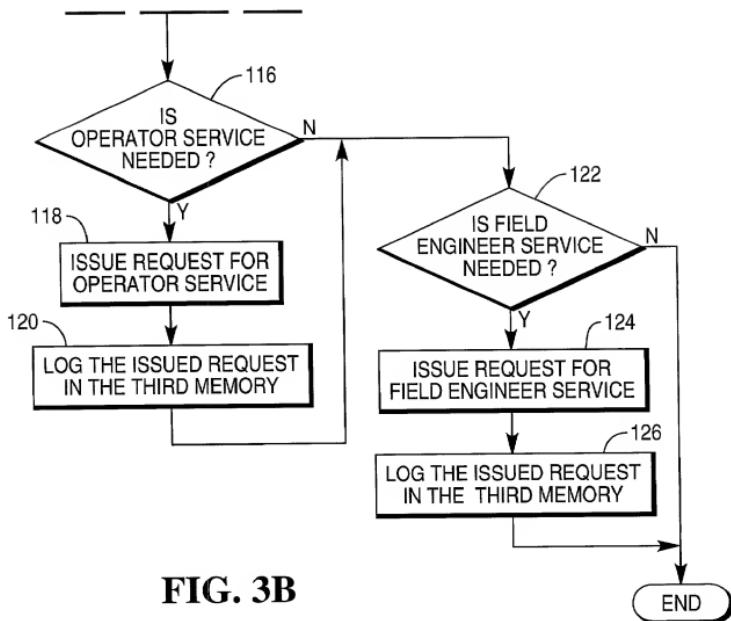
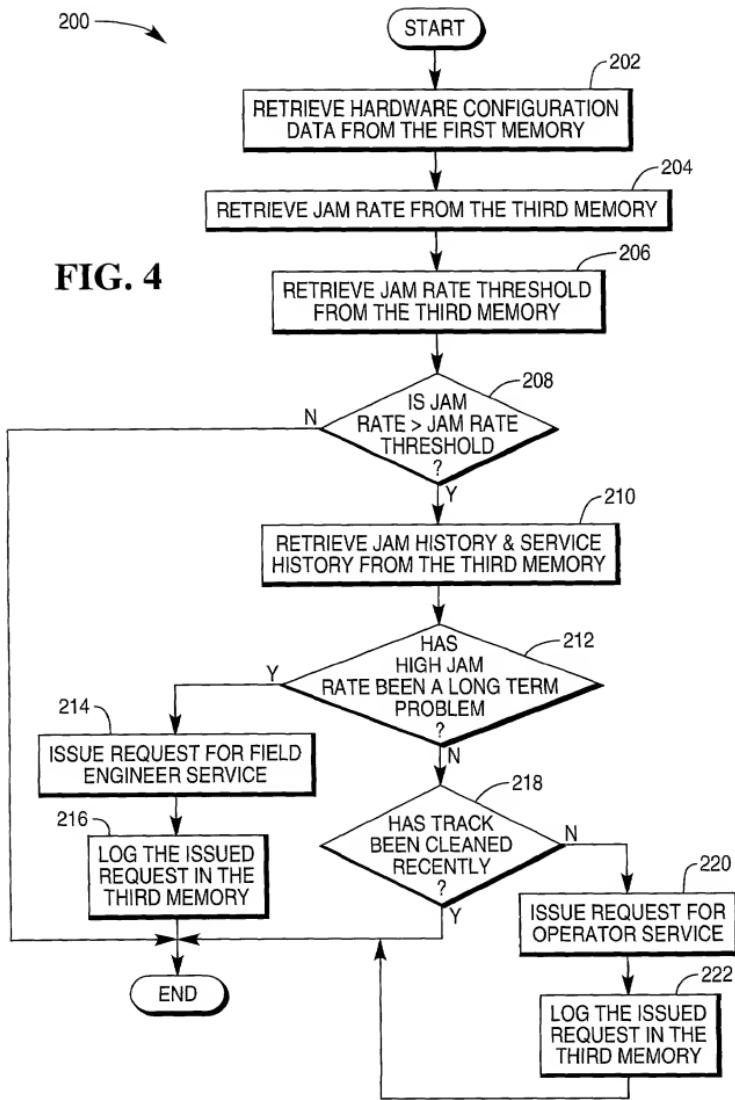


FIG. 3B

FIG. 4

300

START

302

RETRIEVE HARDWARE CONFIGURATION
DATA FROM THE FIRST MEMORY

304

RETRIEVE MICR REJECT RATE FROM THE THIRD MEMORY

306

RETRIEVE MICR REJECT RATE THRESHOLD
FROM THE THIRD MEMORY

308

IS MICR REJECT
RATE > MICR REJECT RATE
THRESHOLD ?

N

Y

RETRIEVE MICR REJECT HISTORY & SERVICE
HISTORY FROM THE THIRD MEMORY

310

312

HAS
HIGH MICR REJECT
RATE BEEN A LONG TERM
PROBLEM ?

314

ISSUE REQUEST FOR FIELD
ENGINEER SERVICE

316

LOG THE ISSUED
REQUEST IN THE
THIRD MEMORY

318

HAS
MICR READ
HEAD BEEN CLEANED
RECENTLY
?

Y

N

ISSUE REQUEST FOR
OPERATOR SERVICE

320

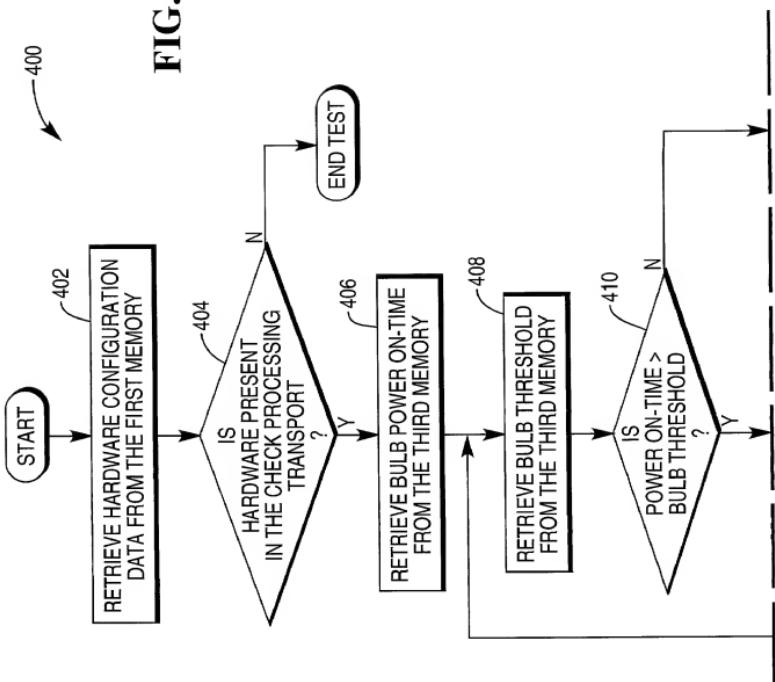
322

LOG THE ISSUED
REQUEST IN THE
THIRD MEMORY

END

FIG. 5

FIG. 6A



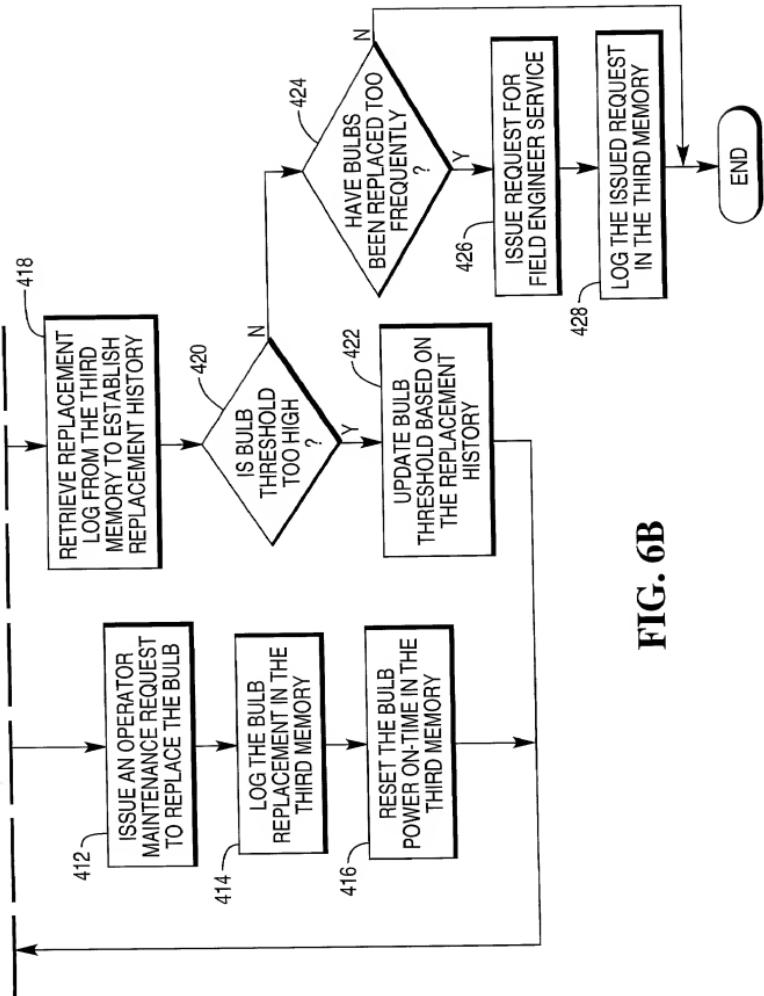


FIG. 6B